SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 8-K

CURRENT REPORT

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): January 24, 2003

IRWIN FINANCIAL CORPORATION

(Exact name of registrant as specified in its charter)

INDIANA 0-6835 35-1286807

(State or other jurisdiction of incorporation)

(Commission File Number)

(I.R.S. Employer Identification No.)

500 Washington Street

Columbus, Indiana 47201

(Address of principal executive offices and Zip Code)

Registrant's telephone number, including area code: (812) 376-1909

ITEM 5. OTHER EVENTS.

On January 24, 2003, Irwin Financial Corporation announced its fourth quarter earnings and management succession as described in the news release attached as Exhibit 99.1.

ITEM 7. FINANCIAL STATEMENTS, PRO FORMA FINANCIAL INFORMATION AND EXHIBITS.

- (c) Exhibits.
 - 99.1 News Release issued January 24, 2003.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

IRWIN FINANCIAL CORPORATION

(Registrant)

Date: January 24, 2003 By: /s/ GREGORY F. EHLINGER

GREGORY F. EHLINGER

Senior Vice President and Chief Financial Officer

EXHIBIT INDEX

Exhibit Description

No.

99.1 News Release issued January 24, 2003

Irwin Financial Corporation 500 Washington Street P.O. Box 929 Columbus, IN 47202-0929 812.376.1909 812.376.1709 Fax www.irwinfinancial.com



News Release: IMMEDIATE RELEASE

For further information, contact:

| Suzie Singer, Corporate Communications | 812.376.1917 |
|---|--------------|
| Greg Ehlinger, Chief Financial Officer | 812.376.1935 |
| Conference call 1:00 EST January 24, 2003 | 866.418.3599 |
| Replay (passcode: 6699501) | 877.213.9653 |

IRWIN FINANCIAL CORPORATION ANNOUNCES FOURTH QUARTER EARNINGS AND MANAGEMENT SUCCESSION

- Record Net Income
- Improvements in Each Line of Business
- Generally Stabilizing Credit Quality
- 2003 Earnings Forecast Raised to a Range of \$1.90 to \$2.10 per Share
- Irwin Financial President, John Nash, to Retire Effective April 30

(Columbus, IN, January 24, 2003) Irwin Financial Corporation (NYSE: IFC), an interrelated group of specialized financial services companies focusing on mortgage banking, small business lending, and home equity lending, today announced net income for the fourth quarter of 2002 of \$27.2 million or \$0.92 per diluted share, a quarterly record. This compares with net income of \$12.1 million or \$0.53 per diluted share during the same period in 2001, an increase in earnings per share of 74 percent. Net income for the entire year of 2002 totaled \$53.3 million or \$1.89 per share, compared to \$45.5 million or \$2.00 per share during 2001. Earnings per share for the year declined due to common stock issuance early in 2002.

"We are very pleased with our results in 2002. Despite difficult economic conditions and volatility in financial markets, as well as the accounting transition we are making in our home equity lending line of business, we produced very strong financial results this year and built the

base for continued growth," said Will Miller, Chairman and CEO of Irwin Financial. "While our mortgage banking results stand out, we exceeded our original plans in commercial banking and home equity lending as well. Given the momentum we have developed in those businesses, as well as our improvement in credit quality in commercial finance and the positioning of our mortgage servicing portfolio, we currently believe 2003 earnings will be in the range of \$1.90 to \$2.10 per share."

Financial highlights included:

| \$ in millions, except EPS | 4Q 2002 | 4Q 2001 | Percent Change | YTD 2002 | YTD 2001 | Percent Change |
|--|------------|------------|-------------------|-------------|-------------|-------------------|
| Total Consolidated Net Revenues | \$151 | \$118 | 29% | \$427 | \$401 | 7% |
| Net Income: | | | | | | |
| > Mortgage Banking | 17.0 | 12.8 | 33 | 44.5 | 38.1 | 17 |
| > Commercial Banking | 4.7 | 3.0 | 57 | 16.1 | 8.9 | 80 |
| > Home Equity Lending | 8.0 | 5.6 | 44 | 1.0 | 16.2 | -94 |
| > Commercial Finance | 0.1 | -1.0 | NM | -0.1 | -2.9 | 98 |
| > Venture Capital | 0.0 | -3.4 | NM | -2.5 | -6.5 | 62 |
| > Parent and Other | -2.6 | -4.9 | 47 | -5.7 | -8.3 | 30 |
| Total Consolidated Net Income | 27.2 | 12.1 | 125 | 53.3 | 45.5 | 17 |
| Earning per Share (diluted) | 0.92 | 0.53 | 74 | 1.89 | 2.00 | -6 |
| Return on Average Equity | 30.9% | 21.0% | | 16.7% | 21.8% | |

Credit Trends

Credit costs generally stabilized in each of our consumer and commercial credit-sensitive portfolios. Charge-offs declined in each of the portfolios. Thirty-day and greater delinquencies were flat in our two commercial portfolios, but rose in our consumer portfolio due principally to portfolio sales. Our consolidated credit provision totaled \$8.6 million, a \$7.0 million or 45 percent decrease compared with the third quarter of 2002. Our provision totaled \$44.0 million for the entire year, a 151 percent increase over that recorded in 2001.

The ratio of charge-offs to average loans and leases, and the allowance for loans and lease losses to total loans and leases for our principal credit-related portfolios are shown below.

| | Commercial Loans | Home Equity Lending ¹ | Commercial Finance |
|-------------------------------|---------------------|-------------------------------------|-----------------------|
| Annualized Charge-offs | | | |
| • 4Q02 | 0.21% | 2.83% | 1.64% |
| • 3Q02 | 0.33 | 3.01 | 2.48 |
| • 4Q01 | 0.29 | 1.95 | 2.68 |
| Allowance to Loans and Leases | | | |
| • December 31, 2002 | 1.14% | 5.80% | 2.21% |
| • September 30, 2002 | 1.06 | 6.89 | 2.22 |
| • December 31, 2001 | 0.97 | 6.70 | 1.73 |

Line of Business Results

Mortgage Banking

Net income at our mortgage banking line of business totaled \$17.0 million in the fourth quarter of 2002, an increase of \$4.2 million or 33 percent compared with the year earlier period. The year-over-year increase was largely attributable to strong loan originations, the result of favorable interest rate conditions and branch expansion. For the entire year of 2002, the mortgage banking line of business earned \$44.5 million, a \$6.4 million or 17 percent increase.

Mortgage loan originations totaled \$4.6 billion during the fourth quarter, a year-over-year increase of \$1.7 billion or 60 percent and an increase of \$1.5 billion compared with the third quarter of 2002. Refinanced loans accounted for 73 percent of fourth quarter production, compared with 64 percent in the year earlier period. Loans for the purchase of homes increased \$0.2 billion or 23 percent year-over-year. During the fourth quarter, our new correspondent unit contributed approximately \$0.14 billion of originations. As announced in August 2002, we have added this new production platform to complement our existing retail and wholesale channels and have staffed it with senior managers with extensive experience in correspondent lending. The correspondent unit began production in early October and we anticipate it will be a meaningful contributor to our production and net interest income in 2003.

Our first mortgage servicing portfolio totaled \$16.8 billion as of December 31, 2002, a year-over-year increase of 30 percent, reflecting strong production. The balance sheet carrying value of our first mortgage servicing portfolio totaled \$146.4 million as of December 31, 2002, or 0.87 percent of the underlying loan balance, reflecting our weighted average servicing fee of 0.37 percent.

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¹ The figures for home equity lending reflect both on- and off-balance sheet (securitized with credit risk retained) portfolios.

During the quarter, we recorded impairment on our servicing asset, net of derivative gains, of \$12.2 million, compared with net impairment of \$7.4 million a year earlier. The net impairment reflects a decline in mortgage interest rates during the quarter. We sold \$0.9 billion of high coupon, high delinquency servicing rights that contributed to our \$4.9 million pre-tax gain on sale during the fourth quarter.

Commercial Banking

Our commercial banking line of business earned \$4.7 million in the fourth quarter of 2002, an increase of \$1.7 million or 57 percent compared with a year earlier and a \$1.2 million increase over the third quarter of 2002. The increase in net income largely reflects year-over-year growth of \$3.7 million or 25 percent in net interest income. Net income for the year totaled \$16.1 million, a \$7.2 million or 80 percent annual increase.

The commercial banking loan portfolio of \$1.8 billion at December 31 increased \$0.3 billion, or 20 percent year-over-year, although only 2 percent over the third quarter of 2002, reflecting slowing loan demand. The net interest margin for the line of business in the fourth quarter of 2002 was 3.91 percent, compared with 3.77 percent during the fourth quarter of 2001 and 3.98 percent during the third quarter. Core deposits totaled \$1.5 billion as of December 31, 2002, an annual increase of 34 percent. Average core deposits during the fourth quarter were 15 percent greater than in the third quarter of 2002.

Included in fourth quarter net income was \$2.7 million in provision for loan and lease losses, a year-over-year decrease of \$0.8 million, reflecting stabilizing credit quality. Net charge-offs totaled \$1.0 million during the fourth quarter of 2002 or 0.21 percent of average loans on an annualized basis, down from 0.33 percent during the third quarter of 2002. Net charge-offs totaled 0.22 percent for the year, up from 0.19 percent in 2001, but still well below peer averages. Loan loss reserves to loans totaled 1.14 percent as of December 31, 2002, compared with 1.06 percent at the end of the third quarter.

Home Equity Lending

Our home equity lending business earned \$8.0 million during the fourth quarter of 2002, a \$2.4 million increase as compared to the fourth quarter of 2001, and a \$7.6 million increase compared with the third quarter of 2002. The fourth quarter 2002 results compared to the previous year include a decline of \$8.2 million from gains on loan sales and an increase of \$2.2 million in loan loss provision that were offset by a \$15.6 million increase in net interest income. Net income for 2002 totaled \$1.0 million, compared with \$16.2 million a year earlier, reflecting our transition off gain-on-sale treatment of our securitization fundings.

Loan origination volumes for the fourth quarter totaled \$262.0 million, a 24 percent year-over-year decrease compared with originations of \$346.9 million a year earlier. We sold \$245.0 million of whole loans during the quarter for a net gain on sale of \$12.6 million. We retained servicing rights, including rights to prepayment penalties, on the underlying loans. For the entire year, we sold \$615.5 million of loans or approximately 58 percent of our annual production of \$1.1 billion. Over time, we anticipate we will balance loan sales with portfolio development in a

similar manner. Our managed home equity portfolio totaled \$1.8 billion at quarter-end, compared with \$2.1 billion a year earlier, an 11 percent decrease. Capitalized residual assets totaled \$157.1 million as of December 31, 2002, compared with \$199.1 million a year earlier. During the quarter, we recognized \$3.4 million of residual impairment charges principally due to increases in prepayment speeds. Credit performance during the quarter met our modeled assumptions.

During the fourth quarter we put into place modified credit policies that we believe will have the effect of raising the overall credit profile of our home equity customers. We believe these changes, which were first reflected in production late in the quarter, may result in improved credit performance and less volatility in our results, although over time we are likely to have a lower gross yield on our portfolio. These changes may substantially increase the size of the potential market for our products, although this market is more competitive. We anticipate that overall risk-adjusted returns will improve as a result of these changes.

Thirty-day and greater delinquencies on our managed portfolio as of December 31, 2002, were 6.01 percent, up from 5.01 percent at September 30. This quarterly increase in delinquencies largely reflects the effect of selling a large percentage of current production, all of which had no delinquencies, as well as continued seasoning and seasonality. Total managed portfolio delinquencies increased \$8.8 million during the quarter, compared with an increase of \$4.7 million during the third quarter. Net charge-offs totaled 2.83 percent of our average managed portfolio during the fourth quarter, down from an annualized rate of 3.01 percent during the third quarter. In total, reflecting both our on-balance sheet allowance for loan losses and reserves embedded in the valuation of our residuals, we have a total reserve for loan losses of 5.80 percent of our managed loans.

Commercial Finance

Our commercial finance line of business, which includes broker- and vendor-based small ticket leasing and franchise finance loans, earned \$0.1 million during the fourth quarter, compared to a loss of \$1.0 million during the same period in 2001 and a loss of \$0.7 million in the third quarter. The line of business lost \$0.1 million for the year, compared with a loss of \$2.9 million in 2001.

The improvement in sequential quarter results largely reflects reduced credit costs for our broker-based, small ticket portion of our commercial finance portfolio. Lease and loan fundings totaled \$62.8 million in the fourth quarter compared to \$58.4 million in the third quarter and \$46.4 million a year ago. The equipment lease and loan portfolio totaled \$345.8 million at December 31, 2002, an \$81.0 million or 30.6 percent annual increase. Our allowance for loan and lease loss totaled \$7.7 million, or 2.21 percent of outstanding loans and leases.

Venture Capital

Irwin Ventures earned \$48 thousand during the fourth quarter, compared with a loss of \$3.4 million a year earlier. We made follow-on investments in two portfolio companies during the fourth quarter. The company's investment portfolio had a \$4.5 million carrying value as of December 31, 2002, or less than 1 percent of consolidated Tier 1 capital.

Balance Sheet

Our consolidated assets totaled \$4.9 billion as of December 31, 2002, a \$0.6 billion increase from September 30, principally reflecting a \$0.5 billion increase in mortgage loans held for sale. Our loan and lease portfolio totaled \$2.8 billion as of December 31, 2002, and mortgage loans held for sale totaled \$1.3 billion.

Nonperforming assets (including other real estate owned of \$5.3 million) were \$36.4 million or 0.75 percent of total assets as of December 31, 2002, up from \$23.5 million or 0.68 percent of total assets a year earlier and up from \$33.3 million but down from 0.79 percent of total assets as of September 30, 2002. The year-over-year increase is principally a result of increases in nonperforming assets in our commercial banking line of business, although nonperforming commercial banking assets were less than 1 percent higher than third quarter levels. Our onbalance sheet allowance for loan and lease losses totaled \$50.9 million as of December 31, 2002, compared with \$22.3 million a year earlier, reflecting on-balance sheet portfolio loan growth, economic conditions, and the increase in nonperforming assets. The ratio of on-balance sheet allowance for loan and lease losses to nonperforming loans and leases totaled 164 percent at year-end, compared to 173 percent at the end of the third quarter.

We had \$360.6 million or \$12.98 per share in common shareholders' equity as of December 31, 2002, a year-over-year per share increase of 20 percent. The Corporation's Tier 1 Leverage Ratio and Total Risk-based Capital Ratio were 9.7 percent and 13.2 percent, respectively, as of December 31, 2002, compared with 10.2 percent and 13.5 percent respectively, at the end of the third quarter 2002. These compare to "well-capitalized" regulatory standards of 5.0 percent and 10.0 percent, respectively.

In October 2002, we sold \$34 million of 8.7 percent trust preferred securities. These securities qualified immediately as Tier 2 regulatory capital and are eligible for inclusion in Tier 1 capital. These securities are callable at par beginning in September 2007 and mature in September 2032.

Management Changes

John Nash, 64, President of Irwin Financial, has announced his decision to retire after nearly 37 years with the Corporation, effective April 30. "John Nash has been an integral part of the leadership and tremendous growth of our company over the past 37 years," said Will Miller, Chairman. "When John joined us in 1966, Irwin operated a single line of business from four offices in one county in south-central Indiana. In that year, we had total assets of \$76 million and net income of \$700 thousand. John helped lead this company beyond those borders, expanding to reach 133 offices in two countries, total assets of \$4.9 billion and net income of \$53 million. This is a remarkable achievement in any business career. Much of the benefit we have derived from John's personal example is now part of the fabric of our company; we will miss his influence and wish him the best."

Subsequent to Irwin Financial's Board meeting in April, it is anticipated that the following management changes will occur, effective upon Nash's retirement.

- Claude Davis, 42, currently President of our commercial banking line of business, will become Senior Vice President of Irwin Financial with direct line responsibilities for the commercial banking and commercial finance lines of business. Davis has been an officer of the Corporation since 1988.
- Brad Kime, 42, currently Executive Vice President (EVP) and Chief Operating Officer of the commercial banking line of business, will replace Davis as President of that line of business. Kime has been an officer of the Corporation since 1986 and the EVP of the commercial banking line of business since 1998.
- Tom Washburn, Executive Vice President of Irwin Financial, will assume the oversight of Irwin Mortgage and continue to oversee Irwin Home Equity and Irwin Ventures.
- Will Miller, current CEO, will assume the title of President of Irwin Financial.

About Irwin Financial

Irwin Financial Corporation (www.irwinfinancial.com) is an interrelated group of specialized financial services companies organized as a bank holding company, with a history tracing to 1871. The Corporation, through its operating companies -- Irwin Mortgage Corporation, Irwin Union Bank, Irwin Home Equity Corporation, Irwin Commercial Finance, and Irwin Ventures -- provides a broad range of financial services to consumers and small businesses in selected markets in the United States and Canada.

About Forward-Looking Statements

This press release contains forward-looking statements and estimates that are based on management's expectations, estimates, projections, and assumptions. These statements and estimates include but are not limited to earnings estimates and projections of financial performance and profitability, and projections of business strategies and future activities. These statements involve inherent risks and uncertainties that are difficult to predict and are not guarantees of future performance. Words such as "forecast," "to retire," "believe," "will," "anticipate(d)," "assume," "assumption(s)," "may," "are likely," "continue(d),"and similar expressions, are intended to identify forward-looking statements. We undertake no obligation to update publicly any of these statements in light of future events.

Actual future results may differ materially from what is projected due to a variety of factors including: potential changes in interest rates, which may affect consumer demand for our products; staffing fluctuations in response to product demand; the relative profitability of our lending operations, including our correspondent mortgage loan originations; the valuation and management of our servicing portfolios, including short-term swings in valuation of such portfolios due to quarter-end secondary market interest rates, which are inherently volatile; refinancing opportunities, which may affect the prepayment assumptions used in our valuation estimates; unanticipated deterioration in the credit quality of our assets; difficulties in delivering loans to the secondary market as planned; difficulties in expanding our business or raising capital and other funding sources as needed; competition from other financial service providers for experienced managers as well as for customers; changes in the value of companies in which we invest; changes in variable compensation plans related to the performance and valuation of lines of business where we have compensation systems tied to line of business performance; legislative or regulatory changes, including changes in the interpretation of regulatory capital

rules, disclosure or consumer lending rules, or rules affecting corporate governance; changes in applicable accounting policies or principles or their application to our businesses; or governmental changes in monetary or fiscal policies.

IRWIN FINANCIAL CORPORATION Selected Consolidated Financial Highlights (\$'s in thousands, except per share data)

| (\$'s in thousands, except per share data) | Q4-2002 | Q4-2001 | \$ Change | % Change | Q3-2002 |
|---|-------------------|------------------|------------------|--------------|-------------------|
| Net Interest Income | \$64,035 | \$43,041 | \$20,994 | 48.8 | \$57,481 |
| Provision for Loan and Lease Losses | (8,587) | (8,143) | (444) | (5.5) | (15,577) |
| Noninterest Income | 95,961 | 82,850 | 13,111 | 15.8 | 54,483 |
| Total Net Revenues | 151,409 | 117,748 | 33,661 8,024 | 28.6 8.1 | 96,387 83,093 |
| Noninterest Expense Income before Income Taxes | 106,849 44,560 | 98,825 18,923 | 25,637 | 135.5 | 13,294 |
| Income Taxes | 17,314 | 6,925 | 10,389 | 150.0 | 5,050 |
| Income before Minority Interest | 27,246 | 11,998 | 15,248 | 127.1 | 8,244 |
| Minority Interest | 43 | (115) | 158 | 137.4 | 51 |
| Net Income | \$27,203 | \$12,113 | \$15,090 | 124.6 | \$8,193 |
| Dividends on Common Stock | \$1,874 | \$1,384 | \$490 | 35.4 | \$1,873 |
| Diluted Earnings Per Share (30,483 Weighted Average Shares Outstanding) | \$0.92 | \$0.53 | 0.39 | 73.6 | \$0.29 |
| Basic Earnings Per Share (27,742 Weighted Average Shares Outstanding) | 0.98 | 0.57 | 0.41 | 71.9 | 0.30 |
| Dividends Per Common Share | 0.0675 | 0.0650 | 0.0025 | 3.8 | 0.0675 |
| Common Stock Market Price: | | | | | |
| High | \$17.80 | \$22.08 | (\$4.28) | (19.4) | \$20.05 |
| Low | 13.20 | 14.49 | (1.29) | (8.9) | 14.50 |
| Net Charge-Offs | \$4,959 | \$3,490 | \$1,469 | 42.1 | \$5,807 |
| Performance Ratios - Quarter to Date: | | | | | |
| Return on Average Assets | 2.30% | 1.39% | | | 0.79% |
| Return on Average Equity | 30.94% | 21.03% | | | 9.89% |
| | YTD-2002 | YTD-2001 | \$ Change | % Change | |
| Net Interest Income | \$213,647 | \$147,199 | \$66,448 | 45.1 | |
| Provision for Loan and Lease Losses | (43,996) | (17,505) | (26,491) | (151.3) | |
| Noninterest Income | 257,433 | 271,243 | (13,810) | (5.1) | |
| Total Net Revenues | 427,084 | 400,937 | 26,147 | 6.5 | |
| Noninterest Expense | 340,752 | 327,320 | 13,432 12,715 | 4.1 | |
| Income before Income Taxes Income Taxes | 86,332 33,438 | 73,617 28,626 | 4,812 | 17.3 16.8 | |
| Income before Minority Interest | 52,894 | 44,991 | 7,903 | 17.6 | |
| Minority Interest | 61 | (350) | 411 | 117.4 | |
| Income before Cumulative Effect of Change in Accounting Principle | 52,833 | 45,341 | 7,492 | 16.5 | |
| Cumulative Effect of Change in Accounting Principle, Net of Tax | 495 | 175 | 320 | 182.9 | |
| Net Income | \$53,328 | \$45,516 | \$7,812 | 17.2 | |
| Dividends on Common Stock | \$7,469 | \$5,519 | \$1,950 | 35.3 | |
| Diluted Earnings Per Share (29,675 Weighted Average Shares Outstanding) | \$1.89 | \$2.00 | (0.11) | (5.5) | |
| Basic Earnings Per Share (26,823 Weighted Average Shares Outstanding) | 1.99 | 2.15 | (0.16) | (7.4) | |
| Dividends Per Common Share | 0.2700 | 0.2600 | 0.0100 | 3.8 | |
| Common Stock Market Price: | | | | | |
| High | \$20.66 | \$27.70 | (\$7.04) | (25.4) | |
| Low | 13.20 | 14.49 | (1.29) | (8.9) | |
| Closing | 16.50 | 17.00 | (0.50) | (2.9) | |
| Net Charge-Offs | \$19,335 | \$8,206 | \$11,129 | 135.6 | |
| Performance Ratios - Year to Date: | | | | | |
| Return on Average Assets | 1.33% | 1.45% | | | |
| Return on Average Equity | 16.66% | 21.82% | | | |
| | Dec. 31, 2002 | Dec. 31, 2001 | \$ Change | % Change | Sept. 30, 2002 |
| Loans Held for Sale | \$1,314,849 | \$502,086 | \$812,763 | 161.9 | \$773,117 |
| Loans and Leases in Portfolio | 2,815,276 | 2,137,822 | 677,454 | 31.7 | 2,785,636 |
| Allowance for Loan and Lease Losses | (50,936) | (22,283) | (28,653) | (128.6) | (47,299) |
| Total Assets | 4,884,722 | 3,446,602 | 1,438,120 | 41.7 | 4,247,565 |
| Total Deposits | 2,694,344 | 2,308,962 | 385,382 | 16.7 | 2,548,998 |
| Shareholders' Equity | 360,555 | 231,665 | 128,890 | 55.6 | 335,475 |
| Shareholders' Equity available to Common Shareholders (per share) | 12.98 | 10.81 | 2.17 | 20.1 | 12.09 |
| Average Equity/Average Assets (YTD) | 7.99% | 6.65% | | | 8.19% |

| Mortgage Banking | Q4-2002 | Q4-2001 | \$ Change | % Change | Q3-2002 |
|---|---------------------|---------------------|-----------------|--------------|--------------------|
| Net Interest Income | \$15,495 | \$12,235 | \$3,260 | 26.6 | \$10,217 |
| Provision for Loan Losses | (135) | (124) | (11) | (8.9) | (16 |
| Loan Origination Fees | 26,694 | 18,910 | 7,784 | 41.2 | 18,845 |
| Gain on Sales of Loans | 58,610 | 38,537 | 20,073 | 52.1 | 36,065 |
| Gain on Sale of Servicing | 4,903 | 2,315 | 2,588 | 111.8 | 223 |
| Loan Servicing Fees, Net of Amortization Expense | (800) | 4,047 | (4,847) | (119.8) | 2 |
| Impairment of Servicing Assets, Net of Hedging | (12,242) | (7,403) | (4,839) | (65.4) | (5,611) |
| Other Revenues | 1,904 | 1,122 | 782 | 69.7 | 1,616 |
| Total Net Revenues | 94,429 | 69,639 | 24,790 | 35.6 | 61,341 |
| Salaries, Pension, and Other Employee Expense | 45,393 | 31,424 | 13,969 | 44.5 | 33,024 |
| Other Expenses | 21,244 | 17,863 | 3,381 | 18.9 | 15,161 |
| Income Before Income Taxes | 27,792 | 20,352 | 7,440 | 36.6 | 13,156 |
| Income Taxes | 10,812 | 7,558 | 3,254 | 43.1 | 5,115 |
| Net Income | \$16,980 | \$12,794 | \$4,186 | 32.7 | \$8,041 |
| Total Mortgage Loan Originations: | \$4,553,646 | \$2,837,698 | \$1,715,948 | 60.5 | \$3,011,673 |
| Percent retail | 34.41% | 37.83% | . , -, | | 33.09% |
| Percent wholesale | 58.11% | 58.08% | | | 61.23% |
| Percent brokered | 4.40% | 4.09% | | | 5.68% |
| Percent correspondent | 3.08% | na | | | na |
| Refinancings as a Percentage of Total Originations | 72.75% | 64.48% | | | 62.43% |
| | YTD-2002 | YTD-2001 | \$ Change | % Change | |
| Net Interest Income | \$41,545 | \$30,261 | \$11,284 | 37.3 | |
| Provision for Loan Losses | (354) | 31 | (385) | (1241.9) | |
| Loan Origination Fees | 74,970 | 61,917 | 13,053 | 21.1 | |
| Gain on Sales of Loans | 147,647 | 113,140 | 34,507 | 30.5 | |
| Gain on Sale of Servicing | 14,842 | 8,394 | 6,448 | 76.8 | |
| Loan Servicing Fees, Net of Amortization Expense | 3,219 | 18,177 | (14,958) | (82.3) | |
| | | | , , | , , | |
| Impairment of Servicing Assets, Net of Hedging | (17,790) | (7,475) | (10,315) | (138.0) | |
| Other Revenues Total Net Revenues | 6,727 270,806 | 5,016 229,461 | 1,711 41,345 | 34.1 18.0 | |
| | | | | | |
| Salaries, Pension, and Other Employee Expense | 131,846 | 110,939 | 20,907 | 18.8 | |
| Other Expenses | 65,869 | 56,685 | 9,184 | 16.2 | |
| Income Before Income Taxes | 73,091 | 61,837 | 11,254 | 18.2 | |
| Income Taxes | 28,548 | 23,912 | 4,636 | 19.4 | |
| Income Before Cumulative Effect of Change in Accounting Principle | 44,543 | 37,925 | 6,618 | 17.5 | |
| Cumulative Effect of Change in Accounting Principle | 0 | 175 | (175) | (100.0) | |
| Net Income | \$44,543 | \$38,100 | \$6,443 | 16.9 | |
| Total Mortgage Loan Originations: | \$11,411,875 | \$9,225,991 | \$2,185,884 | 23.7 | |
| Percent retail | 34.19% | 35.69% | | | |
| Percent wholesale | 59.07% | 59.70% | | | |
| Percent brokered | 5.52% | 4.61% | | | |
| Percent correspondent | 1.22% | na | | | |
| Refinancings as a Percentage of Total Originations | 61.09% | 54.10% | | | |
| | Dec. 31, | Dec. 31, | 6 Ch | 0/ 01 | Sept. 30 |
| Owned Camining Portfolio Polones | 2002 #16.700.660 | 2001 | \$ Change | % Change | 2002 |
| Owned Servicing Portfolio Balance | \$16,792,669 | \$12,875,532 | \$3,917,137 | 30.4 | \$15,226,276 |
| Weighted average interest rate | 6.59% | 7.23% | | | 6.88% |
| Delinquency ratio (30+ days): | 5.28% | 7.80% | | | 5.75% |
| | 2.02% | 2.01% | | | 1.80% |
| Conventional | | | | | |
| Conventional Government Servicing Asset | 8.93% \$146,398 | 10.30% \$211,201 | | (30.7) | 8.79% \$132,539 |

| Commercial Banking | Q4-2002 | Q4-2001 | \$ Change | % Change | Q3-2002 |
|---|-----------|-----------|-----------|----------|-----------|
| Net Interest Income | \$18,597 | \$14,858 | \$3,739 | 25.2 | \$17,882 |
| Provision for Loan and Lease Losses | (2,672) | (3,495) | 823 | 23.5 | (2,630) |
| Other Revenues | 4,974 | 4,178 | 796 | 19.1 | 2,607 |
| Total Net Revenues | 20,899 | 15,541 | 5,358 | 34.5 | 17,859 |
| Salaries, Pension, and Other Employee Expense | 7,861 | 6,227 | 1,634 | 26.2 | 7,363 |
| Other Expenses | 5,564 | 4,390 | 1,174 | 26.7 | 4,765 |
| Income Before Income Taxes | 7,474 | 4,924 | 2,550 | 51.8 | 5,731 |
| Income Taxes | 2,770 | 1,922 | 848 | 44.1 | 2,238 |
| Net Income | \$4,704 | \$3,002 | \$1,702 | 56.7 | \$3,493 |
| Return on Average Equity | 12.38% | 11.38% | | | 11.58% |
| Return on Average Assets | 0.96% | 0.73% | | | 0.92% |
| Net Charge-offs | \$961 | \$1,070 | (\$109) | (10.2) | \$1,452 |
| Net Interest Margin | 3.91% | 3.77% | (+155) | (***) | 3.98% |
| | YTD-2002 | YTD-2001 | \$ Change | % Change | |
| Net Interest Income | \$69,854 | \$50,999 | \$18,855 | 37.0 | |
| Provision for Loan and Lease Losses | (9,812) | (7,900) | (1,912) | (24.2) | |
| Other Revenues | 16,081 | 14,981 | 1,100 | 7.3 | |
| Total Net Revenues | 76,123 | 58,080 | 18,043 | 31.1 | |
| Salaries, Pension, and Other Employee Expense | 29,896 | 25,411 | 4,485 | 17.6 | |
| Other Expenses | 20,133 | 18,071 | 2,062 | 11.4 | |
| Income Before Income Taxes | 26,094 | 14,598 | 11,496 | 78.8 | |
| Income Taxes | 10,009 | 5,680 | 4,329 | 76.2 | |
| Net Income | \$16,085 | \$8,918 | \$7,167 | 80.4 | |
| Return on Average Equity | 11.47% | 10.45% | | | |
| Return on Average Assets | 0.89% | 0.64% | | | |
| Net Charge-offs | \$3,731 | \$2,484 | \$1,247 | 50.2 | |
| Net Interest Margin | 4.01% | 3.80% | , , | | |
| | Dec. 31, | Dec. 31, | | | Sept. 30, |
| | 2002 | 2001 | \$ Change | % Change | 2002 |
| Securities and Short-Term Investments | \$44,433 | \$43,278 | \$1,155 | 2.7 | \$31,277 |
| Loans and Leases | 1,823,304 | 1,514,957 | 308,347 | 20.4 | 1,795,316 |
| Allowance for Loan and Lease Losses | (20,725) | (14,644) | (6,081) | (41.5) | (19,014) |
| Interest-Bearing Deposits | 1,493,789 | 1,282,503 | 211,286 | 16.5 | 1,462,503 |
| Noninterest-Bearing Deposits | 240,075 | 173,873 | 66,202 | 38.1 | 211,079 |
| Commercial Loan Delinquency Ratio (30+ days): | 0.37% | 0.38% | | | 0.39% |

| Home Equity Lending | Q4-2002 | Q4-2001 | \$ Change | % Change | Q3-2002 |
|---|-----------|-----------|------------|----------|-----------|
| Residual Asset Interest Income | \$7,603 | \$9,352 | (\$1,749) | (18.7) | \$8,493 |
| Net Interest Income - Unsold Loans and Other | 20,768 | 5,170 | 15,598 | 301.7 | 18,615 |
| Provision for Loan Losses | (3,915) | (1,736) | (2,179) | (125.5) | (9,221) |
| Trading Losses | (3,398) | (3,762) | 364 | 9.7 | (9,574) |
| Gain on Sales of Loans, Including Points and Fees | 12,611 | 20,840 | (8,229) | (39.5) | 9,196 |
| Servicing Income, net | 1,034 | 2,377 | (1,343) | (56.5) | 1,821 |
| Other Revenues | 363 | 830 | (467) | (56.3) | 540 |
| Total Net Revenues | 35,066 | 33,071 | 1,995 | 6.0 | 19,870 |
| Salaries, Pension, and Other Employee Expense | 12,842 | 14,095 | (1,253) | (8.9) | 11,078 |
| Other Expense | 8,853 | 9,678 | (825) | (8.5) | 8,087 |
| Income Before Income Taxes | 13,371 | 9,298 | 4,073 | 43.8 | 705 |
| Income Taxes | 5,348 | 3,719 | 1,629 | 43.8 | 282 |
| Net Income | \$8,023 | \$5,579 | \$2,444 | 43.8 | \$423 |
| Loan Volume | \$261,997 | \$346,851 | (\$84,854) | (24.5) | \$290,767 |
| Loans Sold * | 245,017 | 229,492 | 15,525 | 6.8 | 189,699 |
| Return on Average Equity | 20.50% | 16.58% | | | 0.92% |
| Net Charge-offs | 2,625 | 2,941 | (316) | (10.7) | 2,421 |

^{*} Loans sold in third and fourth quarter 2002 were with servicing retained, but credit risk released; loans sold in fourth quarter 2001 included retention of servicing rights and credit risk.

| | YTD-2002 | YTD-2001 | \$ Change | % Change |
|---|-------------|-------------|------------|----------|
| Residual Asset Interest Income | \$34,164 | \$32,029 | \$2,135 | 6.7 |
| Net Interest Income - Unsold Loans and Other | 59,904 | 29,774 | 30,130 | 101.2 |
| Provision for Loan Losses | (25,596) | (2,320) | (23,276) | (1003.3) |
| Trading Losses | (26,032) | (38,407) | 12,375 | 32.2 |
| Gain on Sales of Loans, Including Points and Fees | 28,942 | 91,406 | (62,464) | (68.3) |
| Servicing Income, net | 6,623 | 10,138 | (3,515) | (34.7) |
| Other Revenues | 2,258 | 1,649 | 609 | 36.9 |
| Total Net Revenues | 80,263 | 124,269 | (44,006) | (35.4) |
| Salaries, Pension, and Other Employee Expense | 46,548 | 59,007 | (12,459) | (21.1) |
| Other Expense | 32,040 | 38,182 | (6,142) | (16.1) |
| Income Before Income Taxes | 1,675 | 27,080 | (25,405) | (93.8) |
| Income Taxes | 670 | 10,832 | (10,162) | (93.8) |
| Net Income | \$1,005 | \$16,248 | (\$15,243) | (93.8) |
| Loan Volume | \$1,067,227 | \$1,149,410 | (\$82,183) | (7.2) |
| Loans Sold | 615,497 | 1,080,328 | (464,831) | (43.0) |
| Return on Average Equity | 0.59% | 15.15% | • | ` ' |
| Net Charge-offs | 10,101 | 2,941 | nm | nm |

| | Dec. 31, | Dec. 31, | | | Sept. 30, |
|---|-------------|-------------|-----------|----------|-------------|
| | 2002 | 2001 | \$ Change | % Change | 2002 |
| Home Equity Loans Held for Sale | \$75,540 | \$0 | \$75,540 | na | \$64,000 |
| Home Equity Loans Held for Investment | 626,355 | 346,192 | 280,163 | 80.9 | 655,966 |
| Allowance for Loan and Lease Losses | (21,689) | (2,220) | (19,469) | (877.0) | (20,400) |
| Residual Asset | 157,065 | 199,071 | (42,006) | (21.1) | 168,119 |
| Managed Portfolio | 1,830,339 | 2,064,542 | (234,203) | (11.3) | 2,018,633 |
| Delinquency Ratio (30+ days) | 6.01% | 5.07% | | | 5.01% |
| Managed Portfolio, including subservicing | \$2,502,685 | \$2,317,975 | \$184,710 | 8.0 | \$2,489,240 |
| Delinquency Ratio (30+ days) | 5.12% | 5.25% | | | 4.68% |

| Commercial Finance | Q4-2002 | Q4-2001 | \$ Change | % Change | Q3-2002 |
|--|-----------|-----------|-----------|-----------|-----------|
| Net Interest Income | \$4,183 | \$3,235 | \$948 | 29.3 | \$3,838 |
| Provision for Loan and Lease Losses | (1,961) | (2,788) | 827 | 29.7 | (3,804) |
| Other Revenues | 1,137 | 607 | 530 | 87.3 | 1,631 |
| Total Net Revenues | 3,359 | 1,054 | 2,305 | 218.7 | 1,665 |
| Salaries, Pension, and Other Employee Expense | 2,817 | 2,040 | 777 | 38.1 | 2,373 |
| Other Expenses | 437 | 705 | (268) | (38.0) | 392 |
| Income (Loss) Before Income Taxes and Minority Interest | 105 | (1,691) | 1,796 | 106.2 | (1,100) |
| Income Taxes | (33) | (674) | 641 | 95.1 | (524) |
| Income (Loss) Before Minority Interest | 138 | (1,017) | 1,155 | 113.6 | (576) |
| Minority Interest | 42 | (28) | 70 | 250.0 | 87 |
| Net Income (Loss) | \$96 | (\$989) | \$1,085 | 109.7 | (\$663) |
| Net Charge-Offs | \$1,362 | \$1,709 | (\$347) | (20.3) | \$1,910 |
| Net Interest Margin | 5.05% | 5.07% | (,,, | (/ | 4.91% |
| Total Fundings of Loans and Leases | \$62,790 | \$46,356 | \$16,434 | 35.5 | \$58,399 |
| | VTD 0000 | VTD 0004 | ¢ 01 | 0/ 01 | |
| Niek Internet Income | YTD-2002 | YTD-2001 | \$ Change | % Change | |
| Net Interest Income | \$15,140 | \$9,481 | \$5,659 | 59.7 | |
| Provision for Loan and Lease Losses | (8,481) | (6,939) | (1,542) | (22.2) | |
| Other Revenues | 4,397 | 1,695 | 2,702 | 159.4 | |
| Total Net Revenues | 11,056 | 4,237 | 6,819 | 160.9 | |
| Salaries, Pension, and Other Employee Expense | 9,482 | 6,481 | 3,001 | 46.3 | |
| Other Expenses | 2,482 | 2,457 | 25 | 1.0 | |
| Loss Before Income Taxes, Minority Interest, and | | | | | |
| Cumulative Effect of Change in Accounting Principle | (908) | (4,701) | 3,793 | 80.7 | |
| Income Taxes | (450) | (1,514) | 1,064 | 70.3 | |
| Loss Before Minority Interest and Cumulative | | | | | |
| Effect of Change in Accounting Principle | (458) | (3,187) | 2,729 | 85.6 | |
| Minority Interest | 95 | (307) | 402 | 130.9 | |
| Income (Loss) Before Cumulative Effect of Change in Accounting Principle | (553) | (2,880) | 2,327 | 80.8 | |
| Cumulative Effect of Change in Accounting Principle | 495 | 0 | 495 | na | |
| Net (Loss) | (\$58) | (\$2,880) | \$2,822 | 98.0 | |
| Net Charge-Offs | \$5,401 | \$4,653 | \$748 | 16.1 | |
| Net Interest Margin | 5.07% | 4.64% | | | |
| Total Fundings of Loans and Leases | \$207,087 | \$190,716 | \$16,371 | 8.6 | |
| | D 04 | Do- 04 | | | 004-00 |
| | Dec. 31, | Dec. 31, | ¢ Channe | 0/ Change | Sept. 30, |
| Investment in Leans and Leases | 2002 | 2001 | \$ Change | % Change | 2002 |
| Investment in Loans and Leases | \$345,844 | \$264,827 | \$81,017 | 30.6 | \$318,251 |
| Allowance for Loan and Lease Losses | (7,657) | (4,587) | (3,070) | (66.9) | (7,050) |
| Weighted Average Yield | 10.18% | 10.77% | | | 10.44% |
| Delinquency ratio (30+ days) | 1.00% | 2.02% | | | 1.06% |

| Venture Capital | Q4-2002 | Q4-2001 | \$ Change | % Change | Q3-2002 |
|---|---------|---------|-----------|----------|---------|
| Net Interest Income after Provision for Loan Losses | \$9 | \$13 | (\$4) | (30.8) | \$11 |
| Mark to Market Adjustment on Investments | 129 | (5,742) | 5,871 | 102.2 | (2,851) |
| Other Revenues | 76 | 89 | (13) | (14.6) | 116 |
| Total Net Revenues | 214 | (5,640) | 5,854 | 103.8 | (2,724) |
| Operating Expenses | 131 | 129 | 2 | 1.6 | 123 |
| Income (Loss) Before Income Taxes | 83 | (5,769) | 5,852 | 101.4 | (2,847) |
| Income Tax Expense (Benefit) | 33 | (2,319) | 2,352 | 101.4 | (1,139) |
| Net Income (Loss) before Minority Interest | 50 | (3,450) | 3,500 | 101.4 | (1,708) |
| Minority Interest | 2 | (43) | 45 | 104.7 | (36) |
| Net Income (Loss) before Minority Interest | \$48 | (3,407) | 3,455 | 101.4 | (1,672) |

| | YTD-2002 | YTD-2001 | \$ Change | % Change | |
|---|-----------|-----------|-----------|----------|----------|
| Net Interest Income after Provision for Loan Losses | \$43 | (\$404) | 447 | 110.6 | |
| Mark to Market Adjustment on Investments | (4,187) | (10,444) | 6,257 | 59.9 | |
| Other Revenues | 501 | 592 | (91) | (15.4) | |
| Total Net Revenues | (3,643) | (10,256) | 6,613 | 64.5 | |
| Operating Expenses | 552 | 661 | (109) | (16.5) | |
| Loss Before Income Taxes | (4,195) | (10,917) | 6,722 | 61.6 | |
| Income Taxes | (1,678) | (4,368) | 2,690 | 61.6 | |
| Net Loss before Minority Interest | (2,517) | (6,549) | 4,032 | 61.6 | |
| Minority Interest | (34) | (43) | 9 | 20.9 | |
| Net Loss | (\$2,483) | (\$6,506) | \$4,023 | 61.8 | |
| | Dec. 31, | Dec. 31, | | | Sept. 30 |
| | 2002 | 2001 | \$ Change | % Change | 2002 |
| Investment in Portfolio Companies (cost) | 12,620 | 10,696 | 1,924 | 18.0 | 11,865 |
| Mark to Market Adjustment | (8,123) | (3,936) | (4,187) | (106.4) | (8,252) |
| Carrying Value - Portfolio Companies | \$4,497 | \$6,760 | (\$2,263) | (33.5) | \$3,613 |